

Claims Reporting: Supervisor's Duties

1. REQUIRE THE EMPLOYEE to complete an Employee Incident report form and then call to report the injury to NEWESD 101 Claims Service **IF** the employee will be seeing a medical provider.
2. COMPLETE Part 2 of the Employee Incident Report form, send the completed report to the district office, AND fax the report to NEWESD 101 at (509) 789-3780.
3. INVESTIGATE THE ACCIDENT SITE IMMEDIATELY.
4. WHAT TO DO IF THE EMPLOYEE NEEDS TO SEE A MEDICAL PROVIDER:
 - ◆ Provide the employee with a copy of this brochure.
 - ◆ See #5 under Claims Reporting: Injured Employees Responsibilities.
 - ◆ Have the employee contact you **immediately** after the doctor visit.
 - ◆ Require the employee to provide you with a copy of the Return to Work status note within 24 hours after EACH doctor visit.
 - ◆ Contact NEWESD 101 Claims Services **immediately** to:
 - *Report the employee has gone to a medical provider
 - *Provide details of your investigation to the claims services staff
5. WHAT TO DO AFTER THE EMPLOYEE RETURNS FROM THE DOCTOR'S OFFICE:
 - ◆ Review the Return to Work status note to identify if there are restrictions and if there is light or modified duty available.
 - ◆ Fax the note to the NEWESD 101 Workers' Compensation Claims Department at (509) 789-3780.
 - ◆ Contact the NEWESD 101 Claims Department at (509) 789-3516 **immediately** to report...
 - Employee has returned to full-time regular work without restrictions, OR
 - Employee has returned to working regular hours with restrictions, OR
 - Employee has returned to light modified work with restrictions, AND
 - The start date, scheduled hours, wage, and description of the light modified duties.

Be sure to also forward the above information to your District Office.

Early Return to Work - Importance of Light Duty

Part of a cost effective workers' compensation system is a return to work program which enables injured workers to maintain their full wages while performing temporary, less physical tasks while they recover.

When released by their doctor, it is possible to do work outside their regular tasks, or department, which helps them recover, build strength, and maintain income.

Our claims adjusters will work with member school districts to see what light duty opportunity exists or can be provided.

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Northeast Washington Workers' Compensation Cooperative

Northeast Washington ESD 101 (NEWESD 101) operates the Northeast Washington Workers' Compensation Cooperative to provide industrial insurance benefits to 58 public school districts in Northeast Washington. The cooperative pays for approved medical, hospital, and related services due to workplace injuries. In addition to claims services, the cooperative also provides environmental, health, security, industrial safety, and risk management to member districts.

CONTACT INFORMATION EMPLOYEE CLAIMS SERVICES

Patti Whittaker, Claims Administrator
(509) 789-3519
pwhittaker@esd101.net

Kelli Metcalf, Claims Adjudicator
(509) 789-3515
kmetcalf@esd101.net

Karin Maynard, Claims Adjudicator
(509) 789-3520
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Tammy Seale, Claims Assistant
(509) 789-3516
tseale@esd101.net

ENVIRONMENTAL / HEALTH / SAFETY SERVICES

Don Ebert, Risk Manager
(509) 789-3517
debert@esd101.net

Eric Dickson, Industrial Hygienist
(509) 789-3518
edickson@esd101.net

Nicolle Hall, Secretary
(509) 789-3510
nhall@esd101.net

Jerry McDermott, Asst. Superintendent
Operations and Technical Services

Dr. Mike Dunn, Superintendent



WHAT IS NEWESD 101?

At NEWESD 101 we are proud to serve and support 59 public school districts and 47 state-approved private schools in seven counties in eastern Washington (Adams, Ferry, Lincoln, Pend Oreille, Spokane, Stevens, and Whitman). We promote educational excellence by delivering essential, cooperative services to schools and other learning communities.

NEWESD 101 is the state's largest ESD in the number of districts served and geographic region served, 13,998 square miles. All told, the region counts more than 96,000 K-12 students and 257 individual school buildings.

WHAT IS WORKERS' COMPENSATION INSURANCE?

Workers' compensation, provides no-fault industrial insurance benefits to employees of member districts who are injured in the course of their employment or develop an occupational disease as a result of their required work activities.

Northeast Washington Workers' Compensation Cooperative

Environmental, Health, Security & Industrial Safety



NEWESD 101 assists member districts with identification, guidance and prevention methods to environmental, health, and safety training issues that may impact a district, school, or employee. These services include...



- *Accident Investigations*
- *Accident Prevention Program & Manual*
- *Asbestos Consultations*
- *Back injury prevention*
- *Confined Space*
- *Coordinate CPR & First Aid Trainings*
- *Ergonomic Evaluations*
- *Facility Reviews*
- *Fall Prevention*
- *Fire Prevention*
- *Hazardous Waste*
- *Health & Safety Risk Assessments*
- *Incident & Claims Loss Control Investigations*
- *Indoor Air Quality Investigations*
- *L&I Compliance Assistance*
- *Ladder Safety*
- *Lock Out Tag Out*
- *Noise Level Measurements*
- *On-Site, Phone & Email Consultations*
- *Personal Protective Equipment*
- *School Safety Manager Training*
- *Safety Seminars & Trainings*
- *Security*
- *School Mapping — “Rapid Responder”*
- *Stage & Rigging Inspections*
- *Trench Safety*

Claims Reporting: Injured Employee's Responsibilities

1. SEEK FIRST AID OR MEDICAL ATTENTION IF NEEDED.
2. INFORM YOUR SUPERVISOR IMMEDIATELY.
3. COMPLETE AN EMPLOYEE INCIDENT REPORT FORM.
An employee incident may not require professional medical attention or workers' compensation benefits; however, all employee incidents need to be recorded so facts of the injury, or near-miss, can be gathered to prevent future incidents and reduce workplace hazards.
4. WHAT IF I GO TO A MEDICAL PROVIDER?
Contact NEWESD 101 at (509) 789-3516 or (800) 531-4290 to report the incident by providing details to the claims staff and obtain a claim number. Inform your medical provider that your injury is a work related incident.

Please note: You are able to see any physician of your choice for your initial visit. **However, if you require additional medical care, your attending physician must be enrolled in the L&I medical provider network.** You can check your provider's network status at www.FindADoc.Lni.wa.gov.
5. WHAT DO I TELL THE MEDICAL PROVIDER?
 - ◆ Provide the medical provider with your claim number.
 - ◆ If you do not have a claim number, call NEWESD 101 at your earliest convenience.
 - ◆ Instruct the medical provider to forward all information to:
NE WA Workers' Compensation Cooperative
4202 South Regal Street
Spokane, WA 99223
Phone (509) 789-3516
Fax (509) 789-3780
 - ◆ Complete the Patient Information Section on the Physician's Initial Report (PIR) provided by the doctor's office.
 - ◆ DO NOT FILE AN L&I STATE FUND CLAIM FORM.
 - ◆ Obtain a note with your work status from the attending physician. Please advise NEWESD 101 Claims Department if you will be missing time from work.
 - ◆ Schedule a return appointment.
6. WHAT TO DO AFTER EACH MEDICAL PROVIDER VISIT.
 - ◆ Call or fax NEWESD 101's Claims staff to report your work status. Phone (509) 789-3516, Fax (509) 789-3780.
 - ◆ Report your return to work status to your supervisor immediately.
 - ◆ Provide your supervisor & NEWESD 101 a copy of your work status.